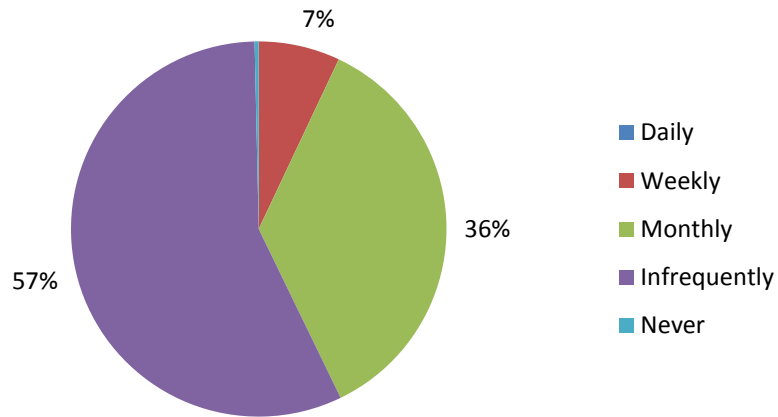
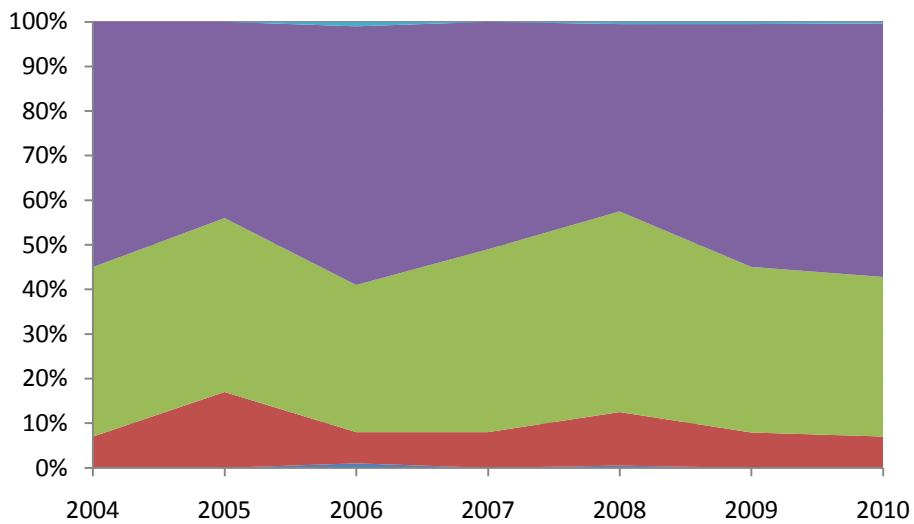


Section 4 – Administrative Follow-up

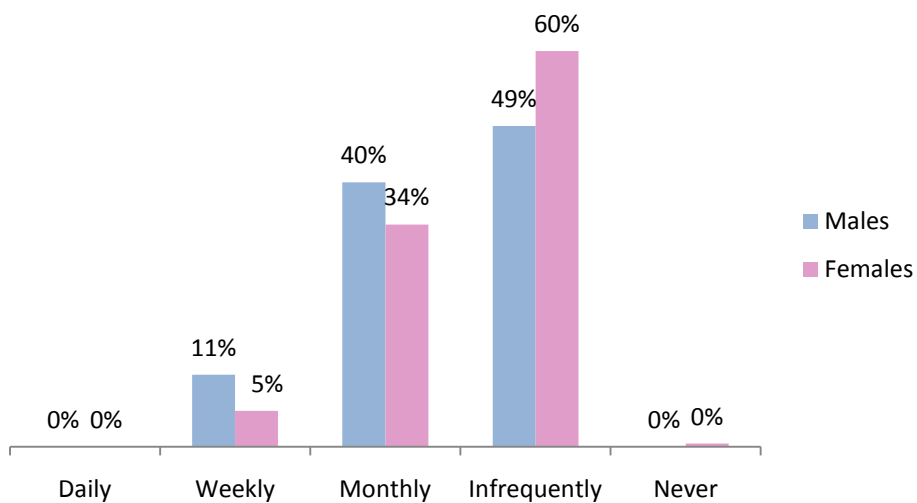
4.1 On average, how often did you communicate with the JPOSC within the last 12 months?



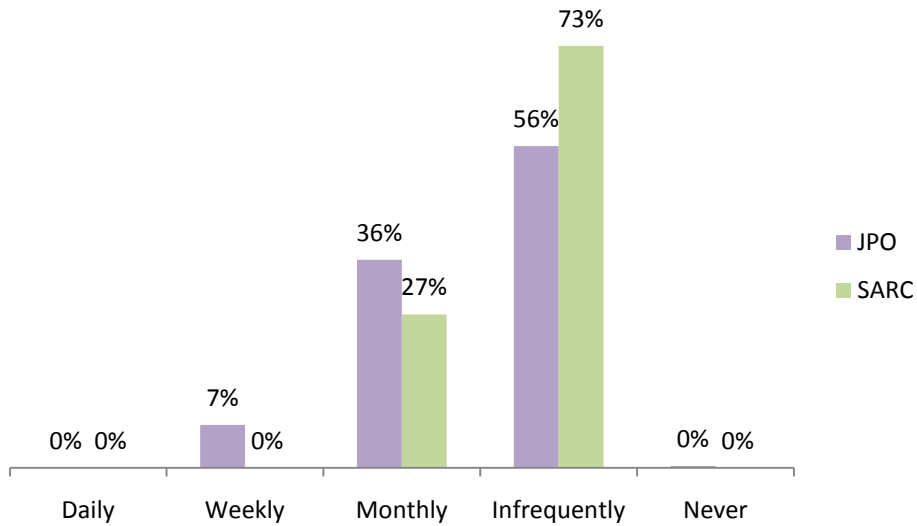
Comparison of global results from 2004 to 2010



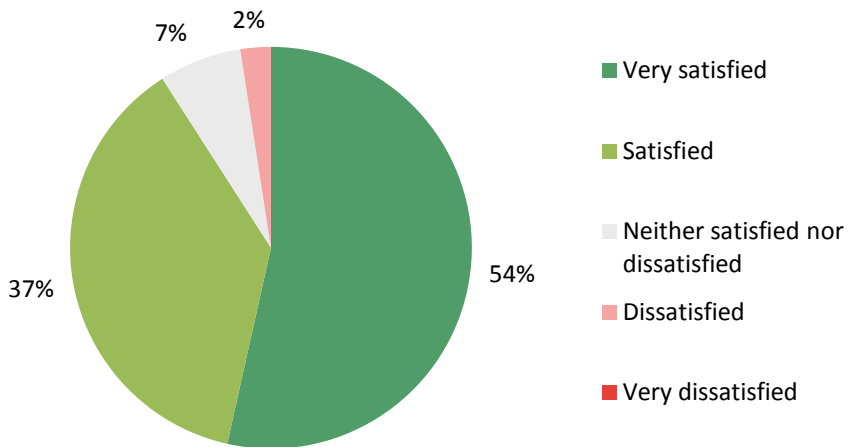
Comparison by gender



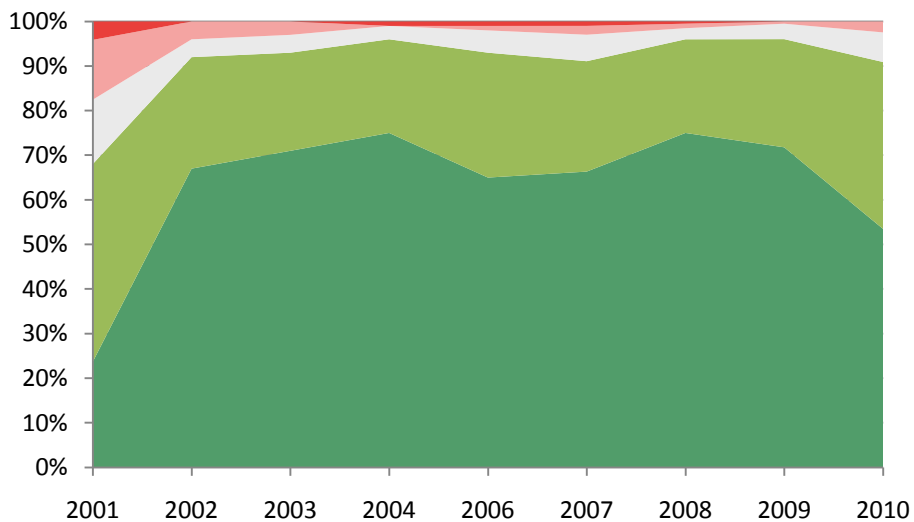
Comparison by programme



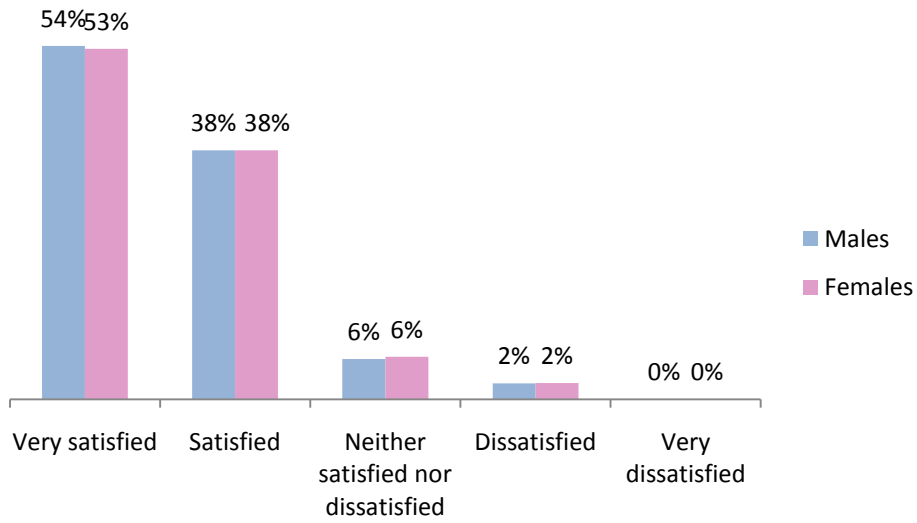
4.2 When communicating with the JPOSC, how satisfied are you with the overall timeliness of our response (taking into consideration our 3 working days response time policy)?



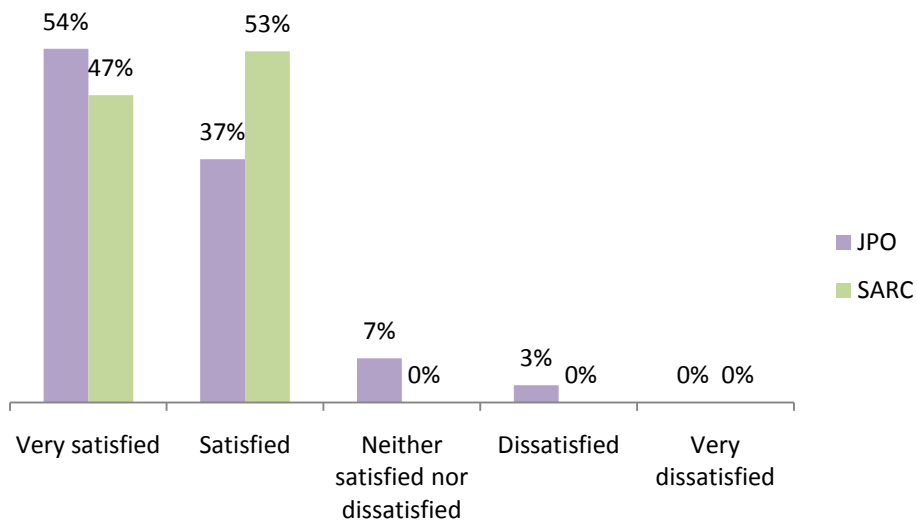
Comparison of global results from 2001 to 2010



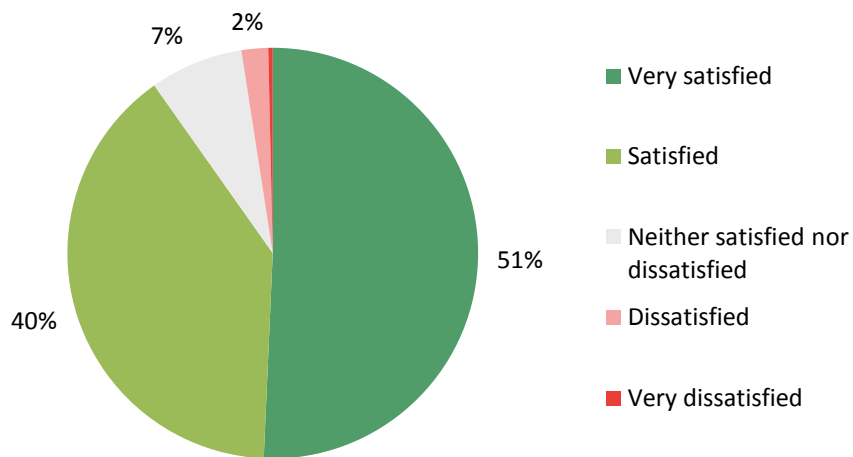
Comparison by gender



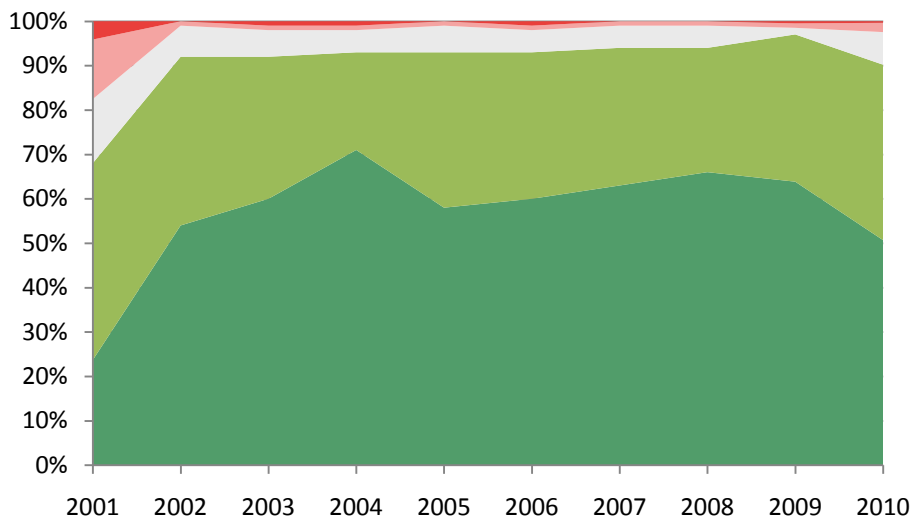
Comparison by programme



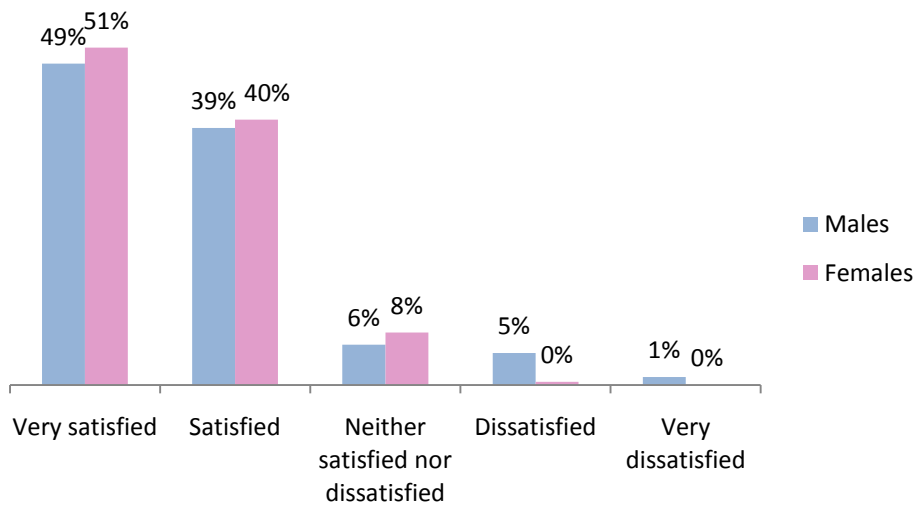
4.3 How satisfied are you with the clarity of explanations provided by the JPOSC?



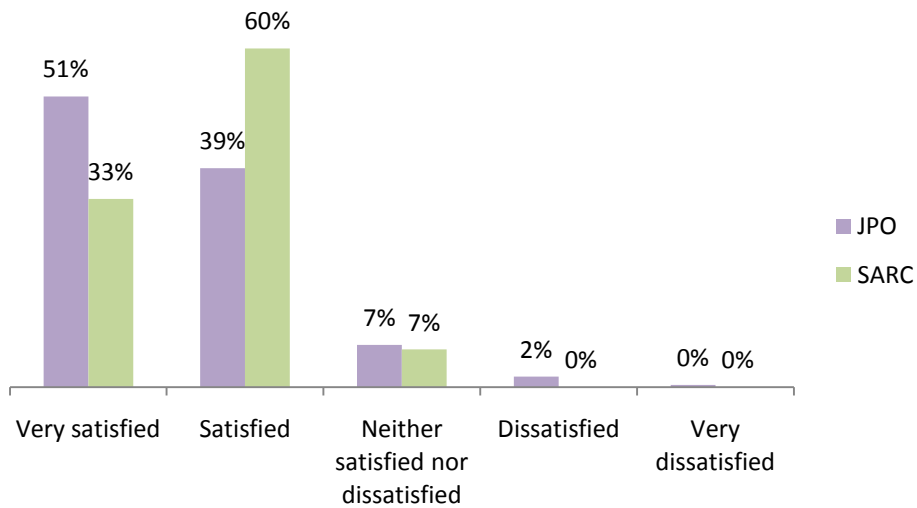
Comparison of global results from 2001 to 2010



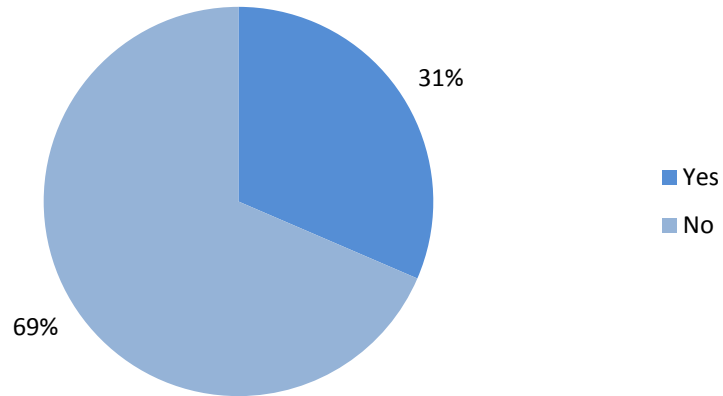
Comparison by gender



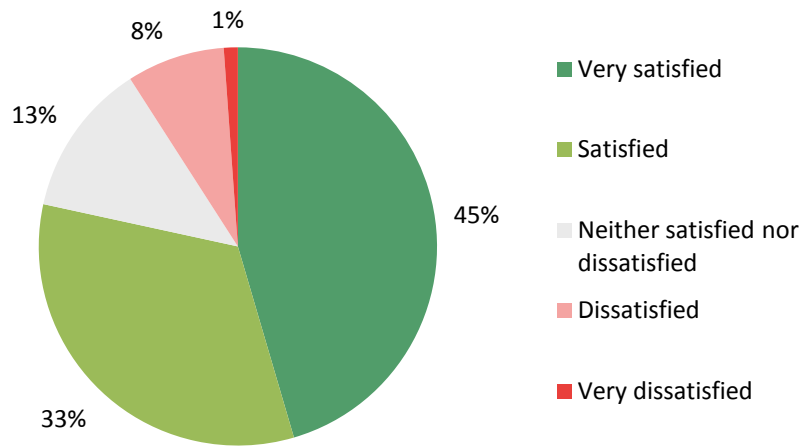
Comparison by programme



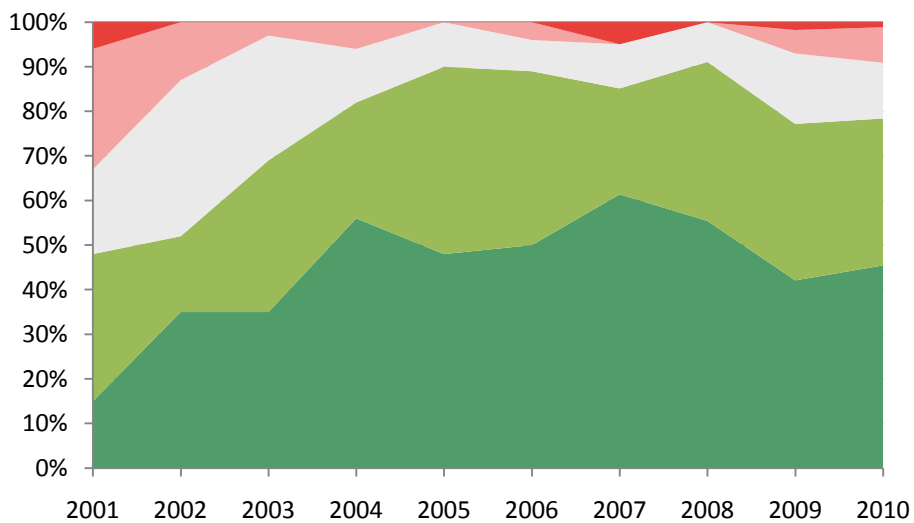
4.4 Have you been, or are you in the process of being reassigned?



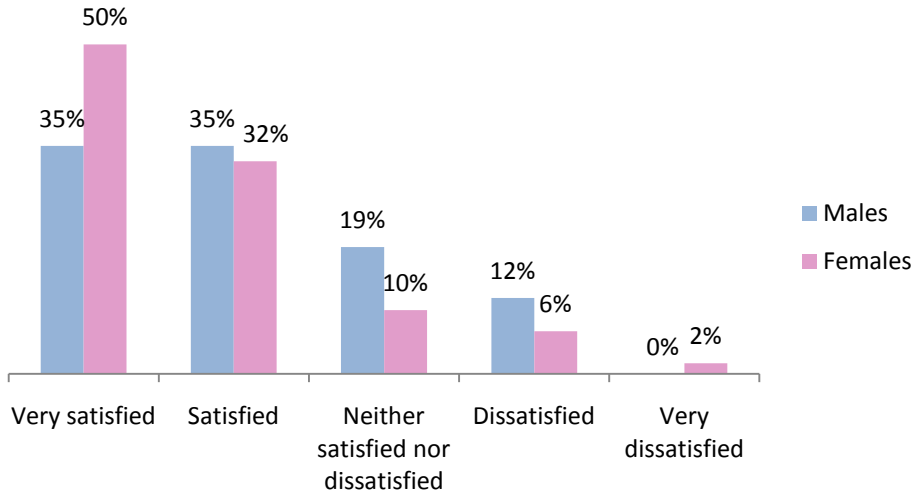
4.4.1 If yes, how satisfied are you with the information and services received from the JPOSC on your reassignment?



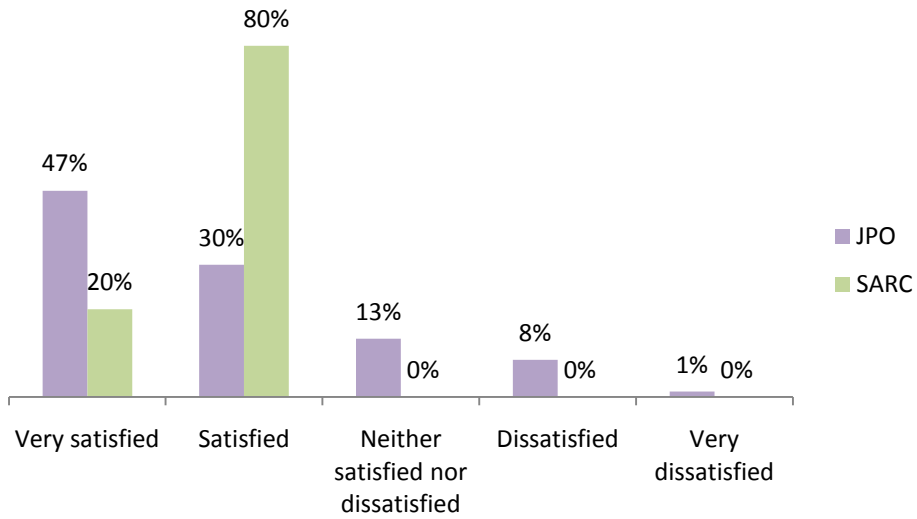
Comparison of global results from 2001 to 2010



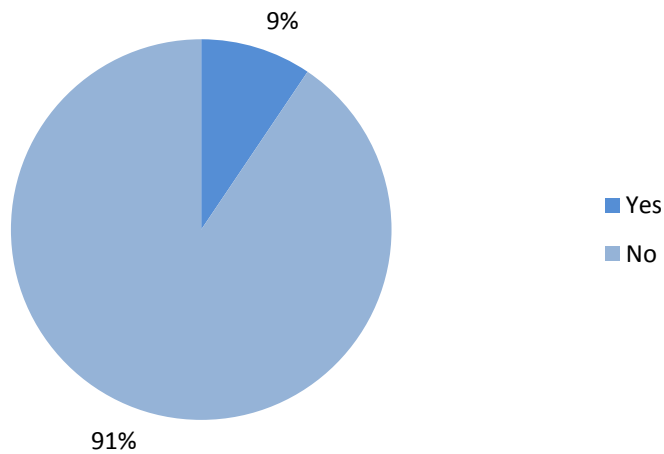
Comparison by gender



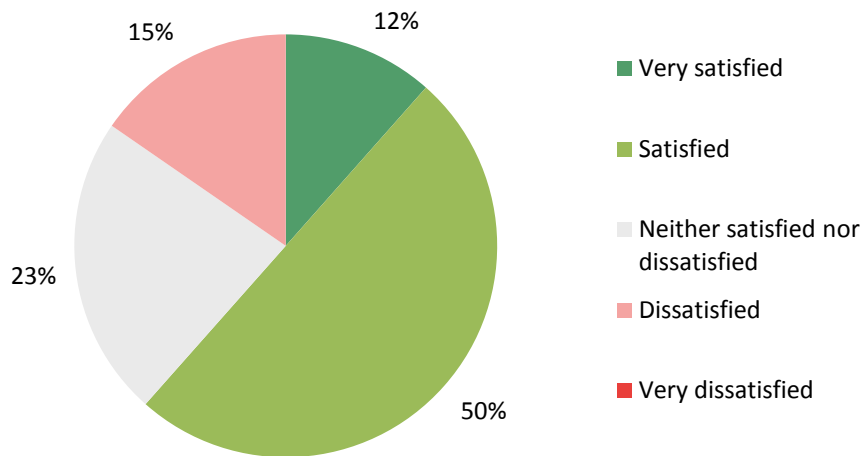
Comparison by programme



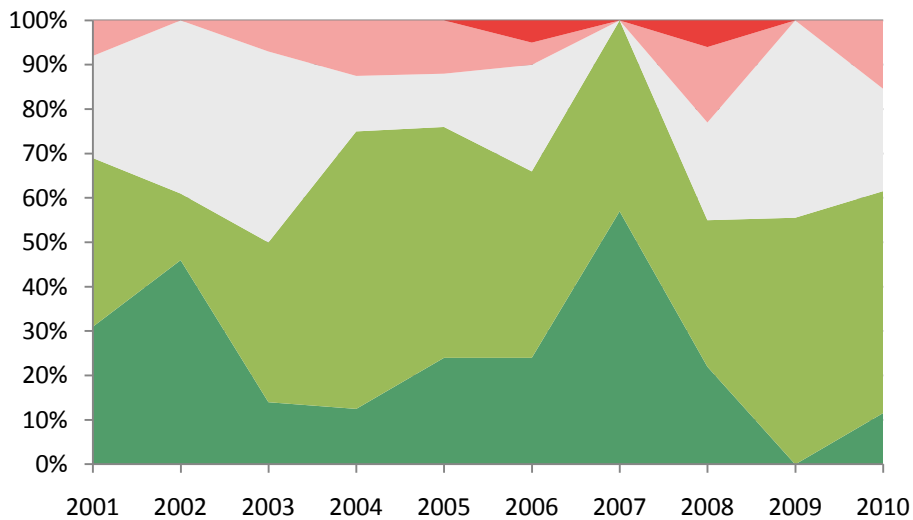
4.5 Are you in the process of being separated?



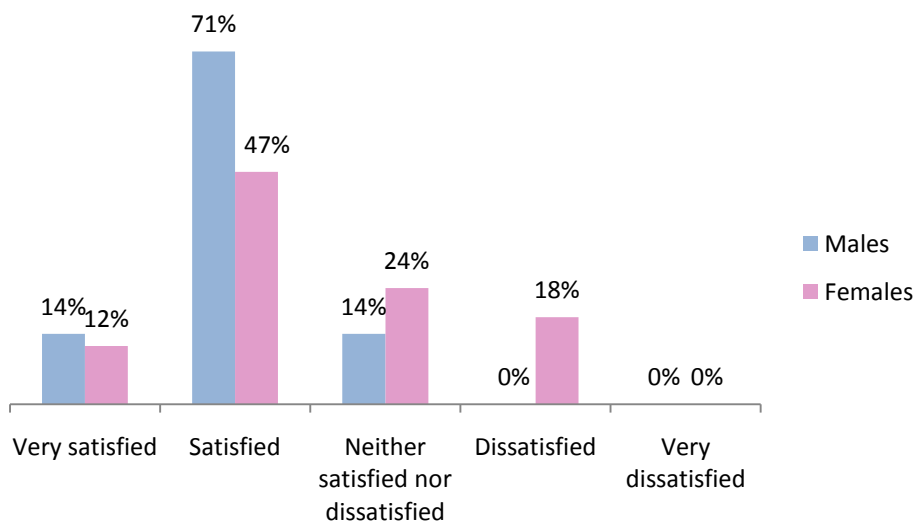
4.5.1 If yes, how satisfied are you with the information and services received from the JPOSC in connection with your separation?



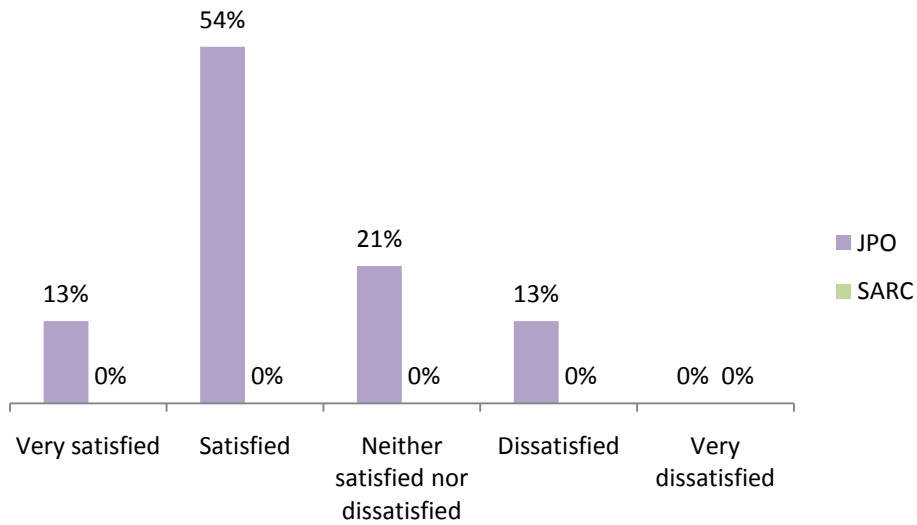
Comparison of global results from 2001 to 2010



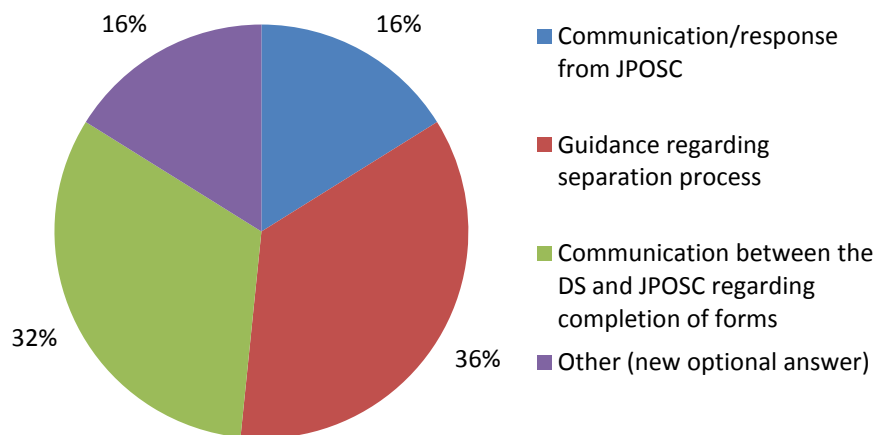
Comparison by gender



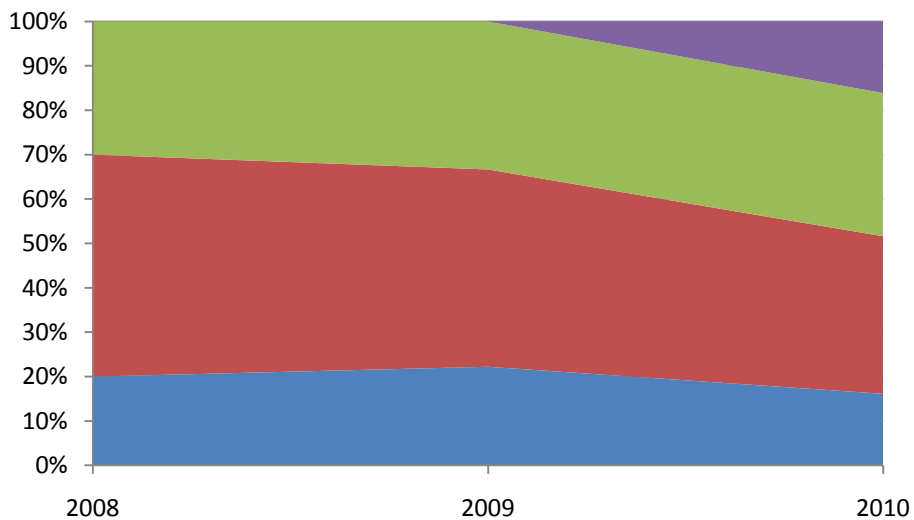
Comparison by programme



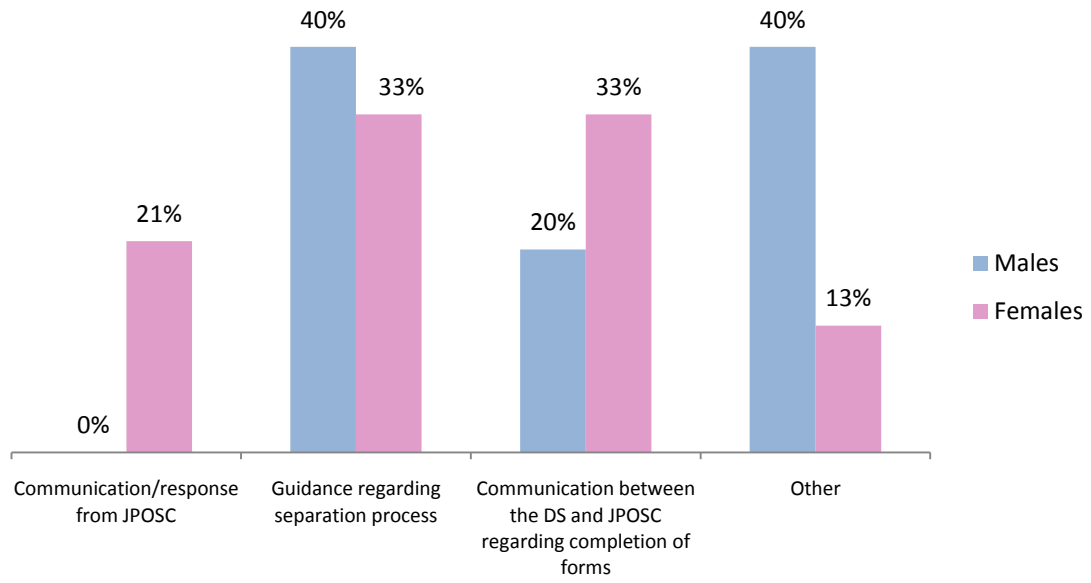
4.5.2 If applicable, what would you like to see improved in the separation process?



Comparison of global results from 2008 to 2010



Comparison by gender



Comparison by programme

